

# **The Heat Hotline is available for you at 901.636.2688**

Here's what some of our other non-profit partners and city divisions are doing to help the people of Memphis during these extreme heat advisory periods.



## **Homeless shelters will implement their inclement weather policy.**

### **MLGW**

- Per their policies, MLGW will not cut power to any citizens during this period
- MLGW meter readers and other personnel are being asked to knock on the doors of citizens and check the status of vulnerable citizens while in the field.
- Special Reconnect Program – customers can pay \$225 no matter how much they owe. This must take place at one of the community payment offices.
- MLGW and General Services employees are available to assist with the installation of air conditioner units. If portable units are used, this will not be necessary.

### **Memphis Fire Department**

- Fire Services personnel are checking on citizens in the neighborhoods where their stations are located.

### **Memphis Police Department**

- MPD personnel will be working closely with efforts to support the homeless. MPD identifying those in need and ensuring they are connected to available resources.
- MPD personnel are checking in on vulnerable citizens during this time.

### **United States Postal Office**

- Mayor is contacting the Postmaster to encourage mail carriers to report any perceived problems with local citizens relative to the heat.

## **Park Services – Community Centers**

Four (4) community centers will be designated as Cooling Centers:

- 1.** Ed Rice Community Center
- 2.** Bickford Community Center
- 3.** Riverview Community Center
- 4.** Orange Mound Community Center

- Citizens who cannot make it to one of the cooling centers are encouraged to visit their local city-run community center, all of which are open until 8:00 p.m.



## **MATA**

- Reticulated MATA buses will be available to serve as portable cooling centers.
- Transportation where needed to assist citizens in distress from the heat.

## **Air Conditioner Units**

- The City of Memphis is providing 300 units to Shelby County CSA for distribution to citizens who qualify according to their standards.